



**Complaints & Managing Allegations Training  
For Staff members, Governors and PAs  
8<sup>th</sup> February 2022**



**6.00pm - 8.00pm via Zoom**

This training is led by Sally Perkins

The course is designed to outline the process to follow when receiving a complaint or allegation.

It will focus on the steps to follow from:-

- The point of receiving the complaint
- Through to the disciplinary panel
- And appeal panel, if required.

The training is suitable for any staff member, governor and governance professional who may be involved with complaints.

**Price: £ 50 for SLA members: £ 75 per delegate non members**

**Venue: via Zoom**

**Book your place: [here](#) to find out more email: [trainingschool@sponne.org.uk](mailto:trainingschool@sponne.org.uk) Tel: 01327 350284 ext. 251**